**User Validation and Testing Report**

Site Feedback: I sent a request for feedback out to about 15 friends; however, I only received two feedbacks back. The first was all positive feedback with the exception of raising the prices on the website. However, the second response came in from one of my friends that does web design professionally and his feedback was invaluable. It allowed me to make quite a few changes to the site that made sense logically. I have added his email text to this and the action I took.

* Put something in the footer. – Implemented minor context to the footer area that works for a local computer repair company.
* Remove white line on the right edge of the contact us navigation link. – Changed the white border in question to a black border and made the border a black border on all sides so that the borders would be consistent.
* Choose a font type, sans-serif or serif.. hint, always choose sans-serif (arial, helvetica). – Looked into this and realized that I had not set a font for the content area of my site, but remedied that.
* Underlined things are always links, choose another highlight method, I recommend font sizes and bolding, color differences. – This was in reference to several of my H3 tags that I was using on my services page. The feedback point is a valid point so I removed the underline and allowed the H3 headers to remain the same.
* Paddings on some of the page content areas are inconsistent, hardware page is too much, services page is too little. --- This was a bit confusing as this is all handled via the same CSS tags for the two pages. I believe the issue referenced is a content issue with extra white space on the hardware page, which without a complete re-arrange of all site content was not sure the best way to resolve.
* Software page has "local" twice on the right nav, check the nav for consistency or use a include for it, and make it one page that is added to other pages.  It’s pro --- Resolved the “local” issue on the software page, did not implement the includes.
* I would remove some of the padding at the top of the page; have that header image much closer to the top. – I believe the issue here was actually a margin issue and not padding, however the margin was set to only 1em, and adjusting it down to even .25em didn’t affect the overall placement that much.
* Do some spellchecking: “This service costs more than basic installation" – passed the entire webpage content through MS Word for Spellcheck and Grammar check.

This type of feedback was extremely invaluable to me, as I think making these changes really helped improve the site.